

Frequently Asked Questions (FAQs)

General KCLSU Awards, Crowns & Colours 2017 – Questions and Answers

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General Questions and Answers

Q. When is KCLSU Awards, Crowns and Colours 2017?

- The Awards Ceremony will take place on Tuesday 30 May from 7pm. Awards only wristband holders arrive at 8:45pm.

Q. Why am I being charged to attend this year?

- Following student feedback after last year's awards, this year we decided to provide students with a bigger and grander event at an external venue.
- There are two ticket options available to students:
- Full ticket:
£15.00 – Drinks reception @7pm, 3 course meal, award ceremony, printed photo and after party.
- Awards ticket:
£0.00 – Drinks reception @8:45pm, appetisers, award ceremony, printed photo and after party.
- In relation to other Students' Unions, this is a very reasonable ticket price. KCLSU has subsidised ticket prices to enable as many students as possible to attend.

Q. Where is the KCLSU Awards, Crowns and Colours?

- The Awards Ceremony will be held in [The Great Hall, De Vere Grand Connaught Rooms](#), 61-65 Great Queen Street, London, WC2B 5DA. A 3 minute walk from Holborn tube station or 12 Minute walk from Temple Tube station. Parking at the venue is not possible, the closest car park is [NCP](#) on Parker Street.

Q. What time does KCLSU Awards, Crowns and Colours start and end?

- KCLSU Awards, Crowns and Colours will begin at 7pm with speeches commencing strictly at 7.45pm. Dinner will begin to be served from 7.45pm until 9.05pm. The awards will begin at 9.05pm and the Evening reception with a DJ will begin at 10.30pm. The venue will close by 1am.
- Awards only ticket holders will arrive from 8.45pm. Although they will not receive the same sit down meal as other attendees, there will be nibbles available for attendees.

Q. What is the dress code for KCLSU Awards, Crowns and Colours?

- The dress code for the Awards Ceremony is 'Black tie'. Example of this may include but aren't limited to ties, bow ties, shirts, suits, cocktail dresses, gowns and smart shoes. No jeans, trainers or flip flops.

Q. Will there be food and drinks provided at KCLSU Awards, Crowns and Colours?

- KCLSU Awards, Crowns and Colours is a sit down three course dinner therefore it is imperative that attendees arrive promptly. Those with an awards only ticket will be provided with nibbles to eat during the Awards. All attendees will receive a complimentary drink as they arrive.

Q. Will there be any photos taken at KCLSU Awards, Crowns and Colours?

- There will be photos taken throughout the awards by both professional and student photographers. All photos will be available online after the event. During the event you will have an opportunity to take your own photos in a photo booth style studio. All students will receive one free photo to take home with them to remind them of the night.

Q. Is the Waterfront bar going to putting on a promotion on the night?

- Yes! This year the Waterfront will be doing a discount for all wristband holders from 4pm-8pm on the evening of the 30th May. This means that irrespective of whether you buy a ticket for the meal or for the Awards only, you can make the most of the drinks discount at the Waterfront. Strand Student Centre will be open until 6pm for wristband collection.

RSVP Questions and Answers

Q. How do I buy my ticket?

- Both the free ticket and £15 ticket are available on the KCLSU website. We ask all students to purchase tickets through the website, even those with a complimentary ticket as you will not be charged at check out. This enables us to track which campus you would like to collect your wristband from, where you would like to sit and to confirm any dietary requirements.

Q. Do I need to buy a free Awards only ticket?

- Yes. You will receive a different coloured wristband if you are attending the awards only. We will need to confirm where you would like to collect your wristband, where you would like to sit and your dietary requirements.

Q. What is the latest date I can buy a ticket to attend KCLSU Awards, Crowns and Colours?

- Tickets are limited due to venue capacity and go on sale on the 14th April from 6pm please purchase your ticket as early as possible to avoid disappointment.

Q. Can I bring a friend/plus one with me?

- Each group shortlisted for an award will be able to buy 3 tickets through their President.
- Each nominated student will be able to purchase 2 tickets through the website. Tickets are non-transferable.
- No limitation on tickets purchased during full release.

Table Questions and Answers

Q. Is it possible for sports and society groups to buy tables from their budgets?

- Yes it is possible for groups to buy tables using their group budgets. There will be 10 seats per table.
- Presidents will be expected to fill out the appropriate table request form on behalf of their group. Presidents need to check their budget to ensure have sufficient funding in their account. The Awards Season Team will consider how many tables are available and what allocation the group will receive. Presidents will then receive a confirmation email detailing their table allocation. Please wait for this email confirmation as we cannot guarantee you will receive your entire request.
- Should groups not have sufficient funds in their budget, it is possible for individuals to buy their own ticket and request a table to sit on.
- It is also possible for individuals to 'club together' and one individual buys the tickets on behalf of a group of students all wishing to sit on the same table. You will need to ensure you give the K numbers, dietary instructions and wristband collection venue for every individual you buy tickets for.

Q. Is there a deadline for buying tables?

- We anticipate high demand for tables therefore we strongly suggest that groups organise themselves early and put their requests in as soon as possible to avoid disappointment.

I want to sell my ticket to someone who wants to sit on another table – is this possible?

- Tickets are not transferrable under any circumstance. When wristbands are collected you will need to provide proof of ID and Purchase. If you no longer wish to attend please email awardsseason@kclsu.org.
- We will be gathering a reserve list from the moment tickets are sold out therefore we will sell your ticket on your behalf. If there is no one else on the reserve list, you will not be entitled to a refund.

Wristband Questions and Answers

Q. When can I collect my wristband?

- Wristbands will be available at your chosen Student Centre on Monday 29th May and Tuesday 30th May. **The Student Centre Receptionist will put the wristband on your wrist.** You require your wristband for entry into the event and to receive your complimentary drink and photo. We want to avoid the risk of losing wristbands that is why you can only collect them on these two days.

Q. Do I need anything to collect my wristband?

- You will need proof of purchase (receipt of your ticket purchase) and ID to collect your wristband. You can only collect wristbands that you have purchased. If you are collecting a friend's/ plus one's wristband on their behalf you need their ID and proof of purchase to confirm permission. ID that can be used includes your college card, NUS card or drivers licence.

Help! I forgot to pick up my wristband and now the Student Centre is closed!

- Guy's Student Centre wristband collection is between 8:30am - 11pm
- Waterloo Student Centre wristband collection is between 10am – 6pm
- Strand Student Centre wristband collection is between 10am- 6pm

If you cannot make it to a Student Centre on either Monday 29 or 30 May you need to email awardsseason@kclsu.org informing the team as to what time you are expected to arrive at the event.

Q. What are these tabs on my wristband?

- Upon arrival, you will need to rip off and give your drink tab to the server. This will entitle you to your complimentary welcome drink. During the evening a professional photographer will be located in the reception room you will need to rip off and give your photo tab to the photographer to receive your free printed photograph.



Awards Questions and Answers

Q. I can't make KCLSU Awards, Crowns and Colours, can I pick up my certificate at a later date?

- You can pick up your certificate from Thursday 1 June – Friday 9 June from the Strand Student Centre. Following Friday 9 June, we will be able to send you an electronic copy of your certificate only.

Q. Please can you tell me who nominated me and what for?

- It is possible to email in to find out who nominated you and for what. Please email Student Centres to find out.

Q. I nominated someone for an Award, Crown or Colour and they didn't win. Can you tell me why not?

- Unfortunately, we are unable to give feedback for individual nominations. The most common reasons why a nomination was not successful this year were: nominees not having met all the criteria for that award; the nomination form not being filled out correctly; a blank nomination statement, or not having fully explained contributions made to the activity group, society or sports club.

Q. I've been awarded [Gold Crown/Silver Crown/Half Colour/Full Colour] but I think I should have been awarded a different award?

- We encourage students to fill out the nomination form correctly to avoid mistakes being made. The panel may upgrade Crowns and Colours where they see fit.